



HOW TO REPORT ANTI-SOCIAL BEHAVIOUR

CALL 999 in an emergency where:

- There is an immediate danger to life
- Someone is using violence or is threatening to be violent
- A crime is happening right now, like a house burglary or a theft
- The suspect is still at the scene

Or call 18000 to report the incident via text message

For NON EMERGENCY situations, including:

- Noise nuisance
- Drug use / drug dealing
- Pet or animal nuisance
- Graffiti and vandalism
- Fly tipping / littering
- Nuisance from vehicles
- Misuse of public areas
- Obstruction of parking areas
- Misuse of fireworks
- Begging and vagrancy

Contact Police:



www.merseyside.police.uk



Call 101 or Call 18001 to
report via text message

Contact Pine Court Housing:



0151 709 6878



contactus@pinecourt-housing.co.uk

Contact 999 via SMS:

You **MUST REGISTER YOUR PHONE** before you can use this service by following the instructions below:

1. Register your mobile

Text the word 'register' to 999.

2. Read the reply

You'll receive an automatic text reply, please ensure you read it thoroughly and then reply by texting 'yes'.

3. Confirmation of registration

You will receive a text confirming that your mobile is now registered - or advising if there has been an issue.

4. Test it

Text 'register' to 999 and you'll get a message telling you if you're registered or not. Don't text anything else - **there's no need to make a test call**. You're now setup to use SMS in an emergency situation.

In an emergency send an SMS to 999

WHO do you need? Ambulance, police, fire or coastguard.

WHAT is the emergency?

WHERE is the emergency? Be precise. Include the name of the road and town and, if possible, details like the house number or nearby landmarks or main roads.

We are here to help!

If your need support in registering for SMS, we are here to help.

Visit us at: Pagoda Arts 65 Henry St, Liverpool L1 5BU

Or report the incident to us at **contactus@pinecourt-housing.co.uk**